

OFFER FOR MAINTENANCE OF LIBSOFT AT MALLESWARAM LADIES ASSOCIATION ACADEMY OF HIGHER LEARNING (MLAAHL).

Quote.No: 21220063.

Date: 11/16/2021

CUSTOMER:

SUPPLIER:

Malleswaram Ladies Association
15th Cross
Malleswaram
Bangalore - 560003

Environ Software Pvt. Ltd.
60/4, 4th Floor, Hosur Main Road,
Konappana Agrahara,
Electronic City, Bangalore-560 100.
Ph:080 2852 2191, 9449750282
GST No.29AAACE8466F1ZE

I. OBJECTIVE

Offer for one year maintenance and upgradation of Libsoft (Library Automation Software)

II. HISTORY OF ENVIRON SOFTWARE

Environ Software (P) Ltd is a multi-disciplinary software development and consulting firm focusing primarily on development of software for educational institutions i.e. Library automation software – LIBSOFT and institution Management system software e-Institute. Incorporated in 1998, Environ houses a team of highly skilled and dedicated staff, specializing in Mechanical Engineering and Computer Science. Environ products are absolutely user friendly which requires minimal training. The highlights of the products of Environ are interactive, high quality GUI utilities, which promises enhanced performance.

III. ENVIRON-LIBSOFT

Libsoft is a multi user package, web based and developed by a team of library professionals and software professionals for effective Management of a library from all aspects. It is designed and developed to cater the needs of various types of libraries such as university libraries, college libraries, school libraries, etc. and the software package has proved its efficiency in the management of library over the last few years and installed over 170 institutions including Engineering, Medical, Arts & science and Management institutions.

IV. WARRANTY AND MAINTENANCE

Software maintenance with hot line user support (written and telephone) in the software utilization is offered free for one year from the time of Installation. Recommend taking up AMC for continued maintenance. The following services will be provided during Annual Maintenance Contract.

Four visits per year based on your requirements and attending your problem within one day if there is a high priority issue otherwise three days after registering the complaint. After four visits, each visit will be charged at Rs. 3000/- (Rupees three thousand only). The visits would be considered as 'one visit' till the complaint is solved, irrespective of number of Engineers and no of days that they are engaged to resolve it. For outside of Bangalore, the client to be paid TA and accommodation during AMC.

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Anupama S
LIBRARIAN
MALLESWARAM LADIES' ASSOCIATION
Academy of Higher Learning
14th Cross, Malleswaram,
BANGALORE - 560 003.

V. COST OF THE LIBSOFT SOFTWARE AMC OFFERS

Options	Scope of Work	Price (RS)	Discount	Total (RS)
1	Libsoft - Library Management System Annual Maintenance Contract (AMC) Renewal for 11/12/2021 -11/12/2022.	14000.00	4000.00	10000.00

Terms and conditions:

- 1.Version updation will be supply at free of cost(with the same version)
- 2.AMC charge applicable only One Year from the date of Payment.
- 3.Environ software Pvt. Ltd. Is not responsible for any data loss due to virus or hard disc damage.
- 4.Prices are excluded GST 18%.
- 5.Mode of payment: 100% advance.

VI. OFFER VALIDITY

Validity of this offer is for thirty days (30 days)



For Environ Software (P) Ltd.

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18/11/2021

LIBRARY
WALLESWARAM LADIES ASSOCIATION
Academy of Higher Learning
4th Cross, Malleswaram
BANGALORE 560 003