

## Findings of Student Satisfaction Survey for the year 2019-20

### Age of the respondents

| Age   | Percentage of students |
|-------|------------------------|
| 18    | 6                      |
| 19    | 26                     |
| 20    | 26                     |
| 21    | 32                     |
| 22    | 06                     |
| 23    | 02                     |
| 24    | 02                     |
| Total | 100                    |

Majority of the respondents belong to 21 years of age.

### Gender:

| Gender | Percentage of students |
|--------|------------------------|
| Male   | 3                      |
| Female | 97                     |
| Total  | 100                    |

Majority of the respondents are female.

### Degree Program Pursuing:

| Degree Program | Percentage of students |
|----------------|------------------------|
| BBA            | 22                     |
| B.Com          | 71                     |
| M.Com          | 7                      |
| Total          | 100                    |

Majority of respondents are from B.Com program.

### Percentage of syllabus covered in the class:

| Percentage of syllabus covered | Percentage of students |
|--------------------------------|------------------------|
| Below 30%                      | 2                      |
| 30-54%                         | 5                      |
| 55-69%                         | 3                      |
| 70-84%                         | 2                      |
| 85-100                         | 88                     |
| Total                          | 100                    |

Majority of respondents are of the opinion that 85-100 percent of syllabus is covered in the class.

**Teachers preparation level for the classes:**

| <b>Teachers preparation level</b> | <b>Percentage of students</b> |
|-----------------------------------|-------------------------------|
| Thoroughly                        | 78                            |
| Satisfactorily                    | 22                            |
| Poorly                            | -                             |
| Indifferently                     | -                             |
| Won't teach at all                | -                             |
| Total                             | 100                           |

Majority of the respondents opine that teachers thoroughly prepare for the classes.

**Teachers ability to communicate:**

| <b>Teachers ability</b> | <b>Percentage of students</b> |
|-------------------------|-------------------------------|
| Always effective        | 86                            |
| Sometimes effective     | 14                            |
| Just satisfactorily     | -                             |
| Generally ineffective   | -                             |
| Very poor communication | -                             |
| Total                   | 100                           |

Majority of students have said that teachers ability to communicate is always effective.

**Teachers approach to teaching can be best described as:**

| <b>Teachers approach</b> | <b>Percentage of students</b> |
|--------------------------|-------------------------------|
| Excellent                | 64                            |
| Very good                | 31                            |
| Good                     | 5                             |
| Fair                     | -                             |
| Poor                     | -                             |
| Total                    | 100                           |

Majority students have said that the teachers approach to teaching is excellent.

**Fairness of Internal Evaluation process by the teachers:**

| <b>Fairness</b>  | <b>Percentage of students</b> |
|------------------|-------------------------------|
| Always fair      | 74                            |
| Usually fair     | 24                            |
| Sometimes unfair | 2                             |
| Usually unfair   | -                             |
| Unfair           | -                             |
| Total            | 100                           |

With regard to fairness of internal evaluation by teachers majority have felt it to be always fair.

**Discussion of performance in assignment with students:**

| Frequency              | Percentage of students |
|------------------------|------------------------|
| Every time             | 69                     |
| Usually                | 24                     |
| Occasionally/Sometimes | 3                      |
| Rarely                 | 2                      |
| Never                  | 2                      |
| Total                  | 100                    |

Majority have said that every time teachers discuss on the performance of students in the assignment.

**Initiatives taken towards promoting internship, student exchange, field visit opportunities for students:**

| Frequency | Percentage of students |
|-----------|------------------------|
| Regularly | 75                     |
| Often     | 20                     |
| Sometimes | 5                      |
| Rarely    | -                      |
| Never     | -                      |
| Total     | 100                    |

Majority of students have said that the Institution regularly takes initiatives towards promoting internship, student exchange and field visit opportunity for students.

**Role of teaching and mentoring process in the cognitive, social, and emotional growth of the students:**

| Role          | Percentage of students |
|---------------|------------------------|
| Significantly | 69                     |
| Very well     | 25                     |
| Moderately    | 6                      |
| Marginally    | -                      |
| Not at all    | -                      |
| Total         | 100                    |

Majority students have told that there is significant role of teaching and mentoring process in the cognitive, social and emotional growth of the students.

**Opportunities provided by Institution to learn and grow:**

| Opinion           | Percentage of students |
|-------------------|------------------------|
| Strongly Agree    | 85                     |
| Agree             | 14                     |
| Neutral           | 1                      |
| Disagree          |                        |
| Strongly disagree | -                      |
| Total             | 100                    |

Majority students strongly agree that the Institution provides opportunities to learn and grow.

**Frequency of informing about competencies, course outcomes and program outcomes by the teacher:**

| Frequency              | Percentage of students |
|------------------------|------------------------|
| Every time             | 78                     |
| Usually                | 17                     |
| Occasionally/Sometimes | 2                      |
| Rarely                 | 2                      |
| Never                  | 1                      |
| Total                  | 100                    |

Majority of the students have opined that every time teacher informs about competencies, course outcomes and program outcomes to the students.

**Frequency on the follow up by the mentor on the task assigned to students:**

| Frequency              | Percentage of students |
|------------------------|------------------------|
| Every time             | 88                     |
| Usually                | 8                      |
| Occasionally/Sometimes | 4                      |
| Rarely                 | -                      |
| I don't have a mentor  | -                      |
| Total                  | 100                    |

Majority of students have said that every time there is a follow up by the mentor on the task assigned to the students.

**Frequency of illustration and concepts through examples and applications by the teacher:**

| Frequency              | Percentage of students |
|------------------------|------------------------|
| Every time             | 86                     |
| Usually                | 14                     |
| Occasionally/Sometimes | -                      |
| Rarely                 | -                      |
| Never                  | -                      |
| Total                  | 100                    |

Majority of students have expressed that every time teachers use examples and applications to illustrate various concepts.

**Ability of the teacher to identify the strengths of the student and encourage them with providing right level of challenges:**

| Ability    | Percentage of students |
|------------|------------------------|
| Fully      | 64                     |
| Reasonably | 29                     |
| Partially  | 5                      |
| Slightly   | 2                      |
| Unable to  | -                      |
| Total      | 100                    |

Majority of students have felt that the teacher is fully able to identify the strengths of the student and encourage them with providing right level of challenges.

**Frequency of identification of weaknesses of the students by the teacher and help in overcoming the same:**

| <b>Frequency</b>       | <b>Percentage of students</b> |
|------------------------|-------------------------------|
| Every time             | 56                            |
| Usually                | 34                            |
| Occasionally/Sometimes | 7                             |
| Rarely                 | 3                             |
| Never                  | -                             |
| Total                  | 100                           |

Majority of students have said that every time teacher identifies the weakness of the students and help in overcoming the same.

**Opinion on the efforts made by the Institution in engaging students in the monitoring, review, and continuous quality improvement of teaching learning:**

| <b>Opinion</b>    | <b>Percentage of students</b> |
|-------------------|-------------------------------|
| Strongly Agree    | 78                            |
| Agree             | 20                            |
| Neutral           | 2                             |
| Disagree          | -                             |
| Strongly disagree | -                             |
| Total             | 100                           |

Majority of students have opined that they strongly agree on the efforts put by the Institution in engaging students in the monitoring, review, and continuous quality improvement of teaching learning process of the Institution.

**Extent of usage of student centric methods by the Institute/Teachers (experiential learning, participative learning and problem-solving methods) for enhancing learning experiences:**

| <b>Extent</b>     | <b>Percentage of students</b> |
|-------------------|-------------------------------|
| To a great extent | 80                            |
| Moderate          | 20                            |
| Some what         |                               |
| Very little       | -                             |
| Not at all        | -                             |
| Total             | 100                           |

Majority of students have said that the Institution uses student centric methods to a great extent for enhancing learning experiences of students.

**Opinion on the encouragement provided by teachers to participate in extracurricular activities:**

| <b>Opinion</b>    | <b>Percentage of students</b> |
|-------------------|-------------------------------|
| Strongly Agree    | 85                            |
| Agree             | 15                            |
| Neutral           | -                             |
| Disagree          | -                             |
| Strongly disagree | -                             |
| Total             | 100                           |

Majority of students strongly agree that teachers encourage them to participate in extracurricular activities.

**Extent of efforts made by the Institution/Teachers to inculcate soft skills, life skills and employability skills to make students ready for the world of work:**

| <b>Extent</b>     | <b>Percentage of students</b> |
|-------------------|-------------------------------|
| To a great extent | 80                            |
| Moderate          | 15                            |
| Some what         | 5                             |
| Very little       | -                             |
| Not at all        | -                             |
| Total             | 100                           |

Majority of students have expressed that the Institution/Teachers put efforts to a great extent to inculcate soft skills, life skills and employability skills to make students ready for the world of work.

**Percentage of teachers using ICT tools such as LCD, Projector, Multimedia etc while teaching:**

| <b>Percentage</b> | <b>Percentage of students</b> |
|-------------------|-------------------------------|
| Above 90%         | 78                            |
| 70-89%            | 20                            |
| 50-69%            | 2                             |
| 30-49%            | -                             |
| Below 29%         | -                             |
| Total             | 100                           |

Majority have said that above 90% of teachers use ICT tools while teaching.

**Opinion on the overall teaching learning process being good in the Institution:**

| <b>Opinion</b>    | <b>Percentage of students</b> |
|-------------------|-------------------------------|
| Strongly Agree    | 95                            |
| Agree             | 5                             |
| Neutral           | -                             |
| Disagree          | -                             |
| Strongly disagree | -                             |
| Total             | 100                           |

Majority of students strongly agree to the overall teaching learning process being good in the Institution.